

Achieving Quality

MID-LEVEL SUPPORT

Who Qualifies

- ▶ Quality First participants with a 3-star rating

Your System of Support Includes:

- ▶ Coaching
- ▶ Coordination
- ▶ Child Care Health Consultation
- ▶ Financial Incentives
- ▶ Assessment

You will have access to a team of experts to support you along your quality journey. This team will learn about your program and work together to help you along the way.

Coaching

You will receive regular, on-site coaching visits to support your improvement efforts. Your coach will help you set goals and put plans in place to reach those goals.

- ✓ 30 hours annually
- ✓ Available to all program types and sizes

Coordination

* *New Role in Quality First*

Your coordinator will help along the way as you participate. They will assist you with:

- ✓ Orientation and onboarding to Quality First
- ✓ Extranet (QF computer system), paperwork, forms and general technical assistance to support participation in Quality First
- ✓ Help finding other resources for your program, staff, children and families



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Child Care Health Consultation (CCHC)

You will receive ongoing support from a specially trained health professional. Your CCHC provides recommendations and technical assistance in areas like nutrition, physical activity, disease prevention and more.

- ✓ Health and Safety Assessment
- ✓ Health and Safety Action Plan
- ✓ 9 hours of consultation quarterly (or 3 hours per month)

Depending on your regional area and the population you serve, you may also have access to additional specialists in the areas of early childhood mental health and inclusion for children with special needs.

Financial Incentives

You will be able to make purchases for program quality improvements.

- ✓ Spent through support of the coach
- ✓ Based on program size and type

Program Size	Incentive Amount - per year*
DES Family Home (1-4 children)	\$600
DHS Group Home (5-10 children)	\$1,175
Small center (1-50 children)	\$2,050
Medium center (51-150 children)	\$2,950
Large center (151+ children)	\$4,700

*Up to two assessment cycles

Assessment

Approximately every two years, you will receive your assessment and star rating. Assessment gives you a clear picture of your program—what is great and opportunities to do even better.

- ✓ On-site assessment
 - ▶ Environment Rating Scales (ERS)
 - ▶ Classroom Assessment Scoring System (CLASS)
- ✓ Written feedback reports to help you set goals

Questions? Contact the Quality First Team at QualityFirst@FirstThingsFirst.org or 602.771.5000

Learn more at QualityFirstAZ.com